



Minding Your Business

Information Technology, Engineering, Business Process

Proven Partner

RCM Technologies understands that the majority of clients choose to do business with a limited number of companies—partners whom they determine to be well qualified on the basis of their competency and value.

Over the years RCM has developed and assembled an attractive portfolio of capabilities, established a proven record of performance and credibility and built an efficient pricing structure. This combination offers clients a compelling value proposition that greatly accelerates the successful attainment of their business objectives.

Today RCM is a premier single-source provider of business and technology solutions with a strong vertical focus offering an integrated suite of services through a global delivery platform.

RCM enables clients to realize the full value of their technology investments through the design, development and implementation of innovative solutions that fuel growth and profitability.

Our combination of strong technical expertise and extensive industry knowledge drives RCM's ability to bring effective and efficient solutions to the critical business challenges of our clients resulting in a powerful competitive advantage in existing markets, development of new markets and accelerated delivery of products and services.

Global Reach

Since 1971 RCM has helped its clients leverage technology innovation to optimize business performance, attract new business opportunities and drive greater global market share. With a strong geographic presence throughout North America, international business alliances, partnerships with major technology companies and our Smart Shore® global delivery options, RCM has the proven track record to help clients maximize performance results and create sustainable value.

T H E R C M A D V A N T A G E

Credibility

- *Large Contract Execution Experience*
- *Financial & Operational Resources*
- *Public Company Accountability*
- *Industry Recognition & Awards*
- *Established Corporate History*
- *Performance References*
- *Regulatory Compliances*
- *Significant Client Retention*

Capability

- *Domain Knowledge (Sector & Technology)*
- *Services Continuum*
- *Flexibility in Customization*
- *Rapid Mobilization & Deployment*
- *Strategic Partnerships & Alliances*
- *North American Locations*
- *Quality Assurance Standards Program*
- *Major Technical Certifications*
- *DoD Security Clearance*

**Right
Choice...
Proven Value**

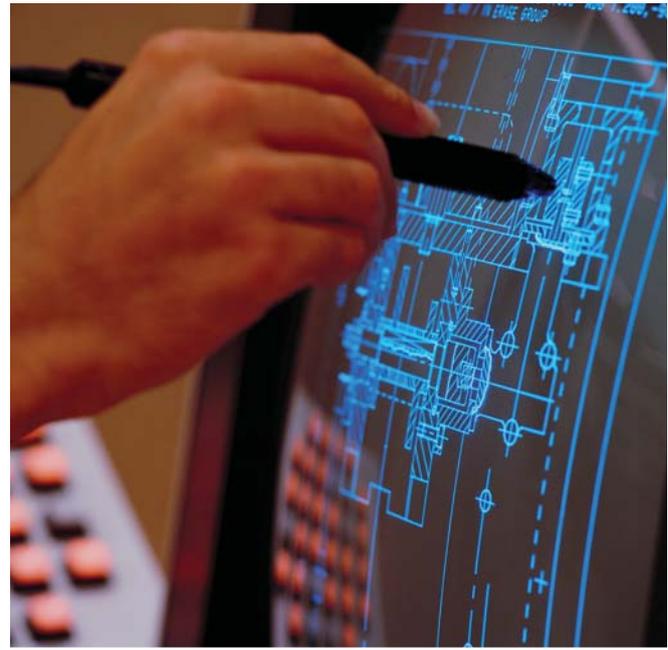
Cost-Effectiveness

- *Pricing Efficiency*
- *Measurable Results*

Technical Expertise

From application development and IT infrastructure management to the design and commissioning of projects ranging from rebuilding power plants to engineering helicopters, we combine the breadth of our technological expertise with commercially viable innovation utilizing our entrepreneurial acumen to deliver a wide array of smart solutions.

Our sector knowledge coupled with technical and business process experience enable us to provide strategic planning and direction, rigorous project execution, and management and support services for an entire project life cycle. We have successfully completed multimillion-dollar projects in a variety of industry verticals using time-tested methodologies that manage strict budgets, timelines and quality metrics.



Enterprise Business Solutions

Oracle Sales, Implementation & Hosting
QAD Enterprise Business Solutions
Product Lifecycle Management
Sarbanes-Oxley Compliance

Life Sciences Solutions

Computer Systems Validation
GxP / 21 CFR Part 11 Compliance
Pharmacovigilance
Sample Accountability
LIMS / MES Implementation
Building Management Systems
Lab Equipment & Process
Control Validation

Engineering Services

Engineering & Design
Engineering Analysis
Engineer-Procure-Construct
Configuration Management
Hardware / Software Validation
& Verification
Quality Assurance
Technical Writing & Publications
Manufacturing Process Planning
& Improvement
Reliability Centered Maintenance
Component & Equipment Testing
Risk Management Engineering

Competitive Advantage & Productivity Solutions

IT Strategy & Assessment
Program Management Office
Six Sigma Analysis
Business Process Design / Reengineering
Business Process Automation
Technology Acquisition & Transfer
Lean Manufacturing

Application Services

Custom Application Development
Software Quality Management
Application Maintenance & Support
System Migration
Data Migration / Conversion
Data Warehousing
Managed Services
End-User Training

Infrastructure Solutions

Network Infrastructure Assessment,
Architecture & Design
Infrastructure Management
Security
Call Center Design & Operation
Desktop Management & Support
High Availability / Business Continuity
Planning & Implementation
Managed Hosting

Industry Knowledge

RCM's core strengths and expertise are a result of more than 35 years of successful hands-on project experience across numerous industries such as Aerospace / Defense, Energy, Financial Services, Life Sciences, Manufacturing & Distribution, Public Sector and Technology. We continue to expand our service offerings by developing additional capabilities in complementary and compatible technologies and business processes. Our goal is to provide comprehensive, single-source integrated solutions with multiple delivery options so that we can better serve our clients' needs in particular industry environments.

RCM services some of the largest national and international companies in North America as well as a lengthy roster of Fortune 1000 and mid-sized businesses. We understand and cater to the unique needs of each individual company.

- **Aerospace / Defense**

- **Energy**

- Power Generation

- Energy Delivery

- **Financial Services**

- Banking

- Insurance

- Mortgage

- **Life Sciences**

- Pharmaceutical

- Medical Device

- Biotech

- **Manufacturing & Distribution**

- **Public Sector**

- **Technology**



Aerospace / Defense

Aerospace and defense spending has accelerated in recent years due to the transformation of the armed forces necessitated in part by the need for rapid mobilization and deployment capabilities. The demand for new technology has provided impetus for companies like RCM to support these initiatives by delivering engineering, design and analytical services for mission-critical aerospace programs, such as fixed wing and rotary aircraft and satellite projects. Since the late 1970s RCM has played a significant role in assisting major aerospace manufacturers in the design and production of the most technologically-advanced aircraft in the world. This has led RCM to mobilize and deploy an advanced engineering design center capable of supporting these and other strategic programs.

Energy

The growing demand for power, the need to restore and identify alternative sources of energy and the need to upgrade the transmission and distribution network are fueling a growing need for RCM's services. Specializing in the restart, conversion, upgrade and lifecycle extension of power generating plants throughout North America, RCM provides engineering,

design, modification and maintenance services to commercial nuclear power, fossil fuel and hydro generating plants. RCM has designed and managed projects that consisted of improving and rebuilding transmission and distribution infrastructures, including substations, energy delivery networks and facilities. RCM has decades of engineering experience and successful project execution along with a strong commitment to quality, service and plant safety.

Financial Services

The financial services industry was one of the first sectors to adapt and leverage IT infrastructure to automate internal processes. RCM has been instrumental in supporting the needs of commercial banks, insurance companies, brokerage securities and investment banking firms by developing and implementing innovative business and technical solutions for this highly competitive and regulated industry sector. RCM has acquired specialized expertise in merger and acquisition issues, compliance and regulatory concerns, business process reengineering, strategic sourcing, cost reduction initiatives, and online and batch-based transaction processing systems.

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Life Sciences

Driven by the need to address critical issues within a rapidly growing sector, the life sciences industry is focused on leveraging its IT systems to significantly improve and expand its resources. RCM is a recognized national leader in regulatory compliance services providing a broad range of consulting and management services to pharmaceutical, biotech and medical device manufacturers. RCM supports its clients' regulatory compliance efforts with comprehensive expertise in Part 11, pharmacovigilance, computer systems validation and qualification, lab equipment and process control validation as well as enterprise application software implementation.

Manufacturing & Distribution

A majority of today's manufacturing and distribution companies have realized the strategic imperative of supply chain management in an effort to improve operational performance, increase flexibility, enhance responsiveness, and control development and production costs. RCM helps clients drive the industrialization of IT software, tools and systems and optimize the utilization of supply chain infrastructure—from strategy, design, sourcing and procurement to product lifecycle management and distribution.

Public Sector

An increase in government spending to upgrade its IT infrastructure and support various federal program initiatives such as homeland security provides an impetus and focus for RCM to help federal agencies as well as state and local governments develop solutions that support domestic and international operations. RCM is recognized for its expertise in architecture and implementation of programs that support a number of Human Services initiatives in various states. Our company is a GSA Schedule contractor and possesses a DOD Facility Security Clearance. RCM is also engaged to provide services to federal, provincial and local government agencies in Canada.

Technology

Many technology companies continue to seek strategic and competitive advantage through technological innovation in order to reduce product development cycles, accelerate production, improve reliability, and enhance flexibility and security. In response RCM has acquired the technical and functional expertise necessary to provide innovative and advanced solutions to support our clients' efforts in the software, hardware, peripherals, infrastructure, communications, electronic instrumentation and controls, and semiconductor sectors.



Realizing Clients' Mission

RCM's commitment to establishing and preserving continuous and long-term client relationships is the fundamental basis of our business model. This model is driven by the building, improvement and expansion of our comprehensive suite of services in order to achieve single-source integrated solutions geared to support the constantly changing needs of our clients throughout their entire business life cycles.

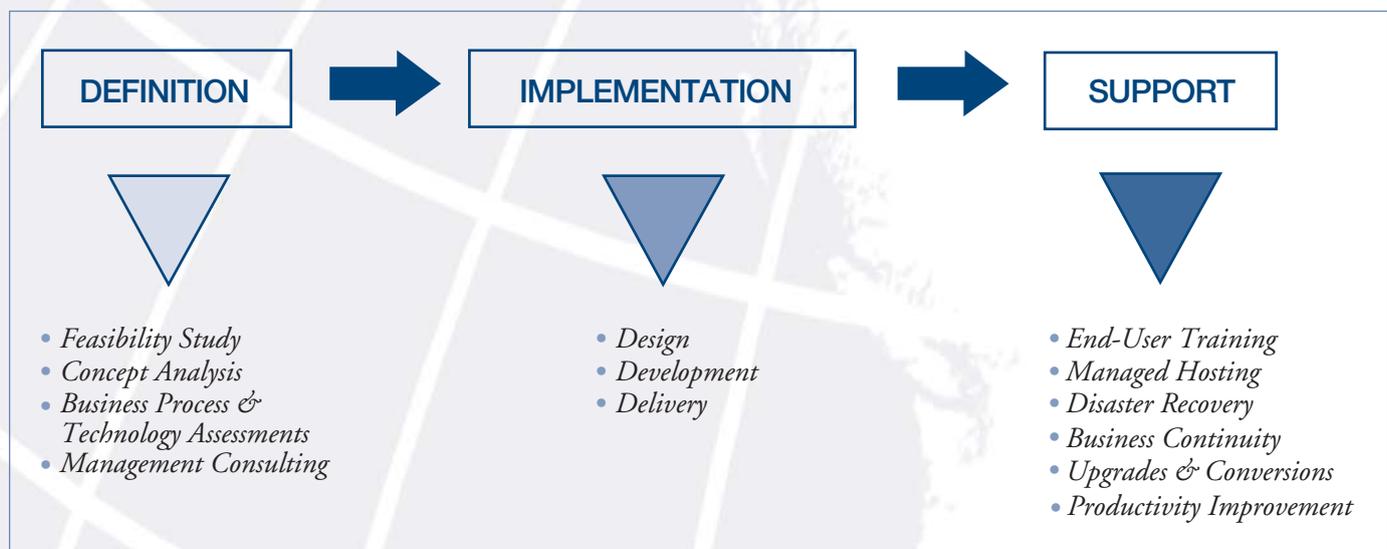
From strategic planning to project execution to management and support, RCM consistently and diligently seeks to deliver maximum benefits, optimum quality and client satisfaction.

Right Choice

Decades of experience and industry sector knowledge are the foundation of RCM's exceptional ability to anticipate and adapt to changes in a variety of business environments. This ability uniquely equips us to foresee clients' challenges and understand their business objectives as well as to help our clients achieve optimum growth, competitive advantage and financial prosperity.

As your partner we are committed to utilizing our vast capabilities and resources to deliver proven value with measurable results.

CLIENT RELATIONSHIP CONTINUUM



Minding your business is our business and RCM is the right choice.



For more information visit www.rcmt.com
TEL 877-RCM-0007