



Overview

RCM brings a proven methodology that can help you benefit from improved business practices and deliver a rapid return on your QAD Software investment. We offer a diversified spectrum of services ranging from integrated solutions to mobilizing and deploying certified and qualified professionals. We support our commitment to quality and value with dedicated, highly skilled professionals who are motivated to deliver successful results.

We start by listening to your specific business objectives and develop a mutual plan to accomplish your goals. We then work with you to redefine and optimize business processes. Workshops are used to model the business cycle in each functional area and configure the software to support the new design process.

After the functional workshops are complete a conference room pilot is conducted to verify that the new processes and software configurations meet the required business

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objectives. We then support you as the new processes are initiated. During our engagement we monitor the project closely and provide tools to ensure decisions, issues and progress are tracked and communicated. RCM is committed to meeting project objectives on time and within budget.

The RCM framework for QAD Software methodology encompasses the entire implementation process in five steps.

Implementation Steps

- Project Definition
- Process Development
- Acceptance Testing
- System Launch
- Daily Operation



RCM Technologies

Enterprise QAD Solutions

Built on QAD® applications, RCM Technologies' Enterprise QAD Solutions unit provides high quality, cost-effective business solutions and services that enable customers to meet and exceed their objectives. QAD® applications manage the core business processes of your enterprise, with industry-specific design functionality. As an authorized Sales and Services Channel Partner of QAD®, RCM leverages the expertise of their staff and proven methodologies to assist clients in implementing QAD® applications.

For almost two decades, RCM has been recognized as a leader in providing QAD® applications for business solutions. By understanding industry trends, challenges, and issues, RCM extends the capability of QAD® Enterprise Applications and maximizes a client's investment.

North American Channel Alliance

“Partner of the Year”

~ for five consecutive years

The RCM team of certified application consultants and technical professionals has the necessary skills to provide rapid results and allow you to enjoy maximum efficiencies and value from QAD Software in your operation. Our application consulting team members average more than fifteen years of manufacturing industry experience. Each of our consultants specializes in the manufacturing, distribution, or

financial business cycle with most having QAD certifications in at least two of these disciplines.

- Project Management
- Process Review and Optimization
- QAD Software Application Training
- Documentation Development
- Implementation Assessments
- Upgrade Consulting
- Lean Consulting
- Business Intelligence Consulting

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