



Overview

To enhance the productivity of individuals and teams, you must give your employees the tools to make better decisions, reduce project cycle times, decrease travel expenses, and spend more time in front of customers. RCM takes this all into account and makes it easier for companies of all sizes to collaborate, innovate and distinguish themselves in the marketplace. Our experts build custom solutions focused on improving how people collaborate.

RCM works closely with you to create powerful systems that respond to your company's particular business needs. We automate processes and streamline workflows by designing, building and integrating customized applications that ensure information is delivered to the right people, quickly and efficiently. Our innovative collaboration and portal

“We were wasting valuable time processing critical documents. RCM's collaboration solution helped us centralize processes with the 2007 Microsoft Office System. We can now focus our efforts on our research mission.”

~ Michael Roe, Manager, Applications & Systems Technology
The Van Andel Institute

Microsoft
GOLD CERTIFIED
Partner

solutions allow your target audience to view critical, understandable information anytime, anywhere.

Solution Expertise

- Content Management
- Records Management
- Document Management
- Intranet/Extranet Portals
- Workflow Management
- Enterprise Search

RCM Technologies

Enterprise Business Solutions

Specializing in business solutions that revolutionize the way your company operates, RCM Technologies Enterprise Business Solutions is a recognized top-tier Microsoft National System Integrator and an expert in business solution implementations, project management and training services.

RCM's solutions are custom tailored to your needs and deliver measurable improvements in the areas most critical to your Company's success. Our powerful project management tools streamline and coordinate project-based initiatives across your organization, and our highly skilled consultants and technicians augment and enhance your team's skills.

RCM helps your company leverage business investments in technology and capitalize on emerging tools and systems. RCM makes technology a critical instrument for your success.

The Van Andel Institute
Health Care and Life Sciences Solution



Client Situation

Van Andel Institute (VAI) is a nonprofit research organization with a staff of approximately 230 that supports advanced research in cancer and Parkinson's disease, K-12 Science Education and a graduate program in molecular and cellular biology.



VAI used time-consuming, paper-based forms for lab project requests and employee expenses.

Lab project requests required several manual steps before work could begin. Paper-based forms slowed employee expense processing, which required receipts, documentation, and signatures. VAI also lacked an automated employee tracking system to expedite new hires, transfers, and terminations. To improve Enterprise Content

Management (ECM), VAI required a solution that enabled electronic forms and a well-defined, automated workflow.

Solution

Working with RCM, a solution was deployed based on the 2007 Microsoft Office system. RCM created an electronic lab project request form using Microsoft Office InfoPath and an automated workflow with Microsoft Office SharePoint Server. The form can be accessed by internal and external users alike, completed online, and signed digitally. SharePoint Server also provides centralized, searchable storage—not only for the request form but for all associated data and images. As with the Lab Project Request form, a new, electronic Employee Expense form was also created and can be easily filled out online, accommodating digital signatures. An automatic workflow routes the completed form to the appropriate manager.

Value

Online forms have improved VAI's data tracking by expediting information gathering and enabling digital signatures. The well-defined automated workflow and centralized storage saves time and improves productivity. And, the employee tracking system ensures efficient processing of new, transferred or terminated Van Andel Institute employees.

Software and Services

Microsoft Office

- › Microsoft Office Forms Server
- › Microsoft Office Communicator
- › Microsoft Office InfoPath
- › Microsoft Office SharePoint Server
- › Microsoft SQL Server



Novi Community School District
K - 12 Education Solution

Client Situation

The mission of Novi's Community School district of Michigan is to ensure that all students construct the knowledge and develop the skills and attitudes necessary for a lifetime of learning and participation in a diverse, competitive, and changing world. With a vision of continued committed excellence, the school district wanted to ensure that it had the necessary tools to meet the individual learning needs of all students. To address this, the Novi Community School District needed help improving their overall communication and organizational effectiveness to its faculty staff, parents and students.

Solution

Novi Community School District reached out to RCM to take solid steps toward meeting its expressed vision. Working with the school district, RCM designed and deployed a collaboration portal using Microsoft Office SharePoint Server (MOSS).

Value

The utilization of MOSS improved communication and efficiencies throughout the district by providing comprehensive content management, accelerating shared processes throughout the district and facilitating information sharing across boundaries for better insight. The solution also enabled improved collaboration between faculty staff and parents.

Software and Services

Microsoft Office SharePoint Server

